


INDEX: ACCESS CONTROL UNIT



<div> <div></div> </div>	Description:	ACCESS CONTROL UNIT - FACIAL RECOGNITION		
	Part Number:	PCPVF380		
	INSTALL	<ul style="list-style-type: none"> Access Control and Components installation Keypad Installation 		
	INSTRUCTIONS			
	MANUAL	INSTRUCTIONS	DOWNLOAD	WEB view
	ORDER	SSO PO	Web Store	
	RMA			
	SUPPORT TICKET			
	TROUBLESHOOTING	Troubleshooting Topics		
	WARRANTY	3yr FROM DATE OF BUILD		

ACCESSORIES & PARTS



<div> <div></div> </div>	Description:	ACCESS CONTROL ANGLED MOUNTING BRACKET: For mounting on Component Enclosure		
	Part Number:	PCPZKMOUNT-BK		
	INSTALL			
	INSTRUCTIONS			
	MANUAL	INSTRUCTIONS	DOWNLOAD	WEB view
	ORDER	SSO PO	Web Store	
	RMA			
	SUPPORT TICKET			
	TROUBLESHOOTING			
	WARRANTY			

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ACCESS CONTROL	Access Denied - 3242	<p>When installing an access control unit. After installation if the unit displays the message</p> <ul style="list-style-type: none"> Allow at least 15 minutes for a routine sync to complete, this will bring down the user data to the new unit. If after a time the unit still displays the error code. We have to look at installation error first. The most likely suspect is the 4 pin connector on the back of the unit was disconnected on installation. IF this does not resolve the issue a factor reset would be in order. Factory RESET Access Control Options
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ACCESS CONTROL	ACCESS DENIED displayed on keypad	Access Control Access Denied
ACCESS CONTROL	FACIAL ENROLLMENT	Facial Enrollment Instruction Facial Keypad Settings.PNG instructions
ACCESS CONTROL	BROKEN displayed on keypad	ZK.jpg
ACCESS CONTROL	Circle Swirling on SCREEN	Access Control ScreenBlank
ACCESS CONTROL	Comm Setting	See FACTORY DEFAULTS.
ACCESS CONTROL	Facial Recognition Enrollment Instructions	Enrollment Instructions
ACCESS CONTROL	FACTORY DEFAULTS	Reset The Access Control Unit
		Access control setting.jpg
ACCESS CONTROL	Installing Access Control Unit New, swap, per production	Instructions SwappingVF380 20180911 Keypad Installation Access Control v8 installation per production
ACCESS CONTROL	Installing/Swapping Unit	Instructions SwappingVF380 20180911
ACCESS CONTROL	KEY FOBS not working.	Added to software but will not open the machine Most cases the issue lies in the entry of the fob ID DO NOT enter any leading zeros on a serial number 000012345 = entered 12345 Configuration – Users – add/edit: Complete field: CARD ID
ACCESS CONTROL	KEYPAD DISCONNECTED displayed on keypad	See Installing new access control unit instructions to check all connections. Reboot when complete.
ACCESS CONTROL	KEYPAD is dark & machine wont lock.docx	The keypad is dark and the machine doesn't lock The problem is the keypad wiring. You will need to check the junction board for loose wires and behind the keypad. To be more specific Green and brown wires. Swapping the vf380

CONTROL ACCESS	LOCK – RESET THE LOCK	Using the Access control unit, when shutting the door the lock will not engage. Access Control Re Engage Lock
ACCESS CONTROL	Lock will not engage	Access Control Re Engage Lock
ACCESS CONTROL	SCREEN is BLANK or DARK	Access Control ScreenBlank
ACCESS CONTROL	TIME OUT displayed on keypad	<u>Name displays then times out.</u> <ul style="list-style-type: none"> Force the time out setting
ACCESS CONTROL	User doesn't change on keypad	See Installing new access control unit instructions to check all connections. Reboot when complete.
ACCESS CONTROL	Working..... Displayed on KeyPad	<u>Rebooting the Access Control Unit</u> <ul style="list-style-type: none"> Power machine down using the power button Power down the shuttle / Blue light button near it Power machine up using power button Power shuttle up / Blu light will go on. This should resolve the working.... On the access control panel.

Trouble shooting.

ACCESS CONTROL	Can't get into machine	Turn off the UPS from rear
ACCESS CONTROL	Once the doors are open	Turn unit back on.
ACCESS CONTROL	Access control keypad = Disconnected = check wiring from the unit to the junction board are wired correctly.	Scan System Status Check if connected to internet CLOUD SYNC important. Access control keypad = Disconnected = check wiring from the unit to the junction board are wired correctly. Still reading disconnected on system status = Support@securastock .com document steps. Support with further troubleshoot and issue RMA authorization if required.
ACCESS CONTROL	Access control keypad = Connected	Disconnected = check wiring from the unit to the junction board are wired correctly. Connected Everything is still yes. Plug laptop to management console 192.168.44.3 Lo9gi in Configuration users, Check to make sure access id and pin is actually in the user record, Sync to access control. X Contact support if still not able to access unit.

ACCESS CONTROL	INSTRUCTIONS	Access Control Setup & Usage Enrolling Facial Recognition
ACCESS CONTROL		
ACCESS CONTROL		